

BOARDING/DAYCARE IMPORTANT REMINDERS

We recommend that you bring your dog's food from home, please place a serving sized portion in individual Ziploc bags to prevent cross-contamination. We also recommend not to feed your dog table scraps or extra treats a few days before your boarding. Boarding can be stressful as it is a new place away from home- we don't want them to have tummy trouble. Please bring some bedding, treats or toys (please limit it to 2 toys) to make your pup more comfortable. We do have blankets available for an additional charge.

Vaccination records must be dropped off in person before arrival or may be emailed to heidekescountrykennel@gmail.com for more information on what vaccinations we require, see the Vaccinations Requirements page.

A \$50 refundable deposit is required for all bookings. This will go towards holding your spot and will be applied to the outstanding payment.

***** A 4% card processing fee will be added for all card transactions *****

We do not require an evaluation for boarding because the dogs we have in our care vary on any given day. As a small facility with personal attention for each dog, we will determine daily who we believe your dog can play with. We base this on several factors, including size, age, play style and more.

If your dog isn't friendly with other dogs, there's no need to worry! He/she will still get lots of outdoor playtime with our staff.

We require all our visitors to be spayed or neutered if they are over 9 months old. In the event female comes in heat while in our care she must be picked up immediately.

We require appointments for visits and tours to provide a relaxing environment for our guests. Drop off is 6:30am-8:30am and Pickup is 4:30pm-6:30pm.

\$15 will be charged for late pickups after 6:15pm. Gate will be locked after 6:30pm and the owner will be responsible for an overnight stay charge in addition to their contracted fees.

Vaccinations Required

Updated vaccinations are NONNEGOTIABLE.

***Vaccination requirements are the same for boarding and daycare ***

Your pets must be fully vaccinated per our standards at least 14 days beforehand Rabies
If your pet has not had an updated rabies vaccination 1 year prior to the date you begin boarding, they will need another at least 14 days beforehand.

DHPP, DAPP, or DHLPP If your pet has not had an updated DHPP, DAPP, or DHLPP vaccination 1 year prior to the date you begin boarding, they will need another at least 14 days beforehand

Bordetella We require Bordetella to be given every 6 months. This is the kennel cough vaccine that is given yearly by your vet. If it is over 6 months old at the time of your boarding date, we will require an updated vaccine at least 14 days beforehand.

MEDICATION ADMINISTRATION FORM CLIENT INFORMATION:

First Name: _____ Last Name: _____

Home Phone: _____ Work Phone: _____

Cell Phone: _____ Email: _____

Veterinarian Contact information: _____

MEDICATION: Medication Name _____ Dosage: _____

Time: _____ Purpose of Medication: _____

Instructions: _____

MEDICATION: Medication Name _____ Dosage: _____

Time: _____ Purpose of Medication: _____

Instructions: _____

* The owner must provide all medication in the original container from the vet and labeled with the pet's name, description of the medicine, how much to take and when to take with or without food and an expiration date. Medication must be current and not expired. Pet owners will be contacted immediately if we cannot administer the medication. I, the undersigned, hereby acknowledge and agree that all the information in this application is complete and accurate to the best of my knowledge. I further attest that if I am not the sole owner or representative of the animal subject to this application that my signature is sufficient to enter into this application for and on behalf of any other owner or representative.

Client Signature: _____ Date: _____

Pricing

***** A 4% card processing fee will be added for all card transactions *****

Doggy Daycare

\$25/day, each additional sharing the same kennel dog \$15, dogs must reside in the same home to qualify for the discount. Monday – Friday drop off 6:30am-8:30am, pickup 4:30pm-6pm. \$15 late fee will be charged for late pickups after 6:15. Gate will be locked after 6:30 and owner will be responsible for an overnight stay charge in addition to the daycare charge.

Over Night Boarding

\$40/night for one dog, Additional dog (sharing the same kennel must reside in the same home to qualify for the discount) \$15/night.

Cancellation & Payment Policy: Stays will require a \$50 deposit that will be deducted from your boarding reservation stay. Cancellation must be made at least 72 hours before original boarding dates or the deposit will be forfeited. To accommodate our valued customers seeking boarding, we require 72 hours' notice to ensure that you will not be charged for your entire stay.

You are responsible for full payment for days originally reserved regardless of early or late drop off.

***Discounts are available for multiple dogs staying in the same kennel, dogs must reside in the same home to qualify for the discount.**

SPECIAL PACKAGES

10 DAY PACKAGE \$330 \$33.00 PER DAY, \$20.00 SAVINGS

20 DAY PACKAGE \$615 \$30.75 PER DAY, \$85.00 SAVINGS

30 DAY PACKAGE \$855 \$28.50 per day, \$195.00 SAVINGS

40 DAYS \$1040 \$26.00 per day, \$360.00 SAVINGS (EACH ADDITIONAL DAY AT SAME RATE)

CREDIT CARD AUTHORIZATION

CARD ON FILE AUTHORIZATION FORM This form is for you to supply HEIDEKE'S COUNTRY KENNEL, LLC with credit card information to keep on file for the payment of all services and fees. A new form must be completed for each card kept on file. HEIDEKE'S COUNTRY KENNEL, LLC: Visa, Mastercard, Discover, and American Exp.

Cards Information: Card Type (Circle): Visa / MasterCard / Discover / AmEx

Name on Card: _____

Card Number: _____

Expiration Date: _____ CVV Code (Security Code): _____

Cardholder Signature: _____

Please list anyone other than the cardholder that is authorized to use this credit card.

Name: _____ Date: _____

Cardholder Signature: _____

I hereby authorize HEIDEKE'S COUNTRY KENNEL, LLC to charge the credit card listed above for the payment of all services and fees. This credit card will be kept on file and will remain in effect until the expiration of the credit card account. Applicants may revoke this credit card on file by submitting a written request to the address at the top of this form. A new form must be submitted if any information such as credit card expirations or authorized users is amended. Applicants agree to pay the cost for any returned or challenged payments. Please refer to the Boarding and Services Agreement for more information.

CLIENT SIGNATURE: _____ Date: _____

DOG PROFILE FORM/CLIENT INFORMATION:

First Name: _____ Last Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Work Phone: _____ Cell
Phone: _____ Email: _____

Emergency Contact: Name: _____ Relationship: _____

Phone Number: _____

Please list those authorized to pick up your pet:

Name: _____ Relationship: _____

Name: _____ Relationship: _____

Veterinarian: _____

Clinic Name: _____

Address: _____

Telephone Number: _____

PET GUEST INFORMATION

Pet's Name: _____ Primary Breed: _____ Weight:
_____ Color: _____ Age/Birthdate: _____

Circle where appropriate: Male Female Spayed Neutered

Is your dog indoor potty trained? Y / N

VACCINATION RECORDS Please list the current expiration dates for the following vaccinations:

Rabies: _____ DHLPP: _____ Bordetella: _____

MEDICAL HISTORY

Is your pet currently taking any medications? Y / N

NOTE: IF YES, YOU WILL NEED TO FILL OUT AND SIGN A MEDICATION ADMINISTRATION FORM FOR EACH PET

Has your pet been ill in the last 30 days? Y / N

Does your pet have any previous or current injuries, physical problems or health concerns, including allergies? Y / N If yes, please explain:

Does your pet have any physical restrictions while playing, or sensitive areas on the body? Y / N If yes, please explain: _____

PERSONALITY

Please circle all answers that describe your pet's personality: Friendly Outgoing Timid Feisty Independent Playful Submissive Affectionate Other: _____

Please circle all answers that describe your pet's attributes: Jumps up Bark's Excessively Fears Noises Separation Anxiety Whimpers/Whines Excessively Highly Active Mildly Active Highly Active Other: _____

Has your dog been boarded, to daycare/or play parks before? Y / N

Does your dog play well with other dogs? Y / N

Approval for group play with other dogs. Y / N

Is your dog afraid of any specific types of people, items, or noises _____

Is he/she protective or aggressive over food and/or toys? _____

Normal feeding schedule for your dog? _____

Has your dog ever bitten anyone? Y / N Has your dog ever climbed/jumped fence? Y / N

Any other comments or suggestions to help us better care for your dog? _____

I, the undersigned, hereby acknowledge and agree that all the information in this application is complete and accurate to the best of my knowledge. I further attest that if I am not the sole owner or representative of the cat subject to this application, my signature is sufficient to enter into this application for and on behalf of any other owner or representative.

Client Signature: _____ Date: _____

Boarding and Services Agreement

HEIDEKE'S COUNTRY KENNEL, LLC, 509 MUEHL ROAD, SEGUIN TX 78155 (830) 556-9526 Heidekescountrykennel@gmail.com **HEIDEKE'S COUNTRY KENNEL, LLC** Boarding and Service Agreement NOTICE TO THE PET OWNER/GUARDIAN: PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE **HEIDEKE'S COUNTRY KENNEL, LLC** (referred to in this agreement as "**HEIDEKE'S COUNTRY KENNEL, LLC**"), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS. In consideration for my pet(s) _____ being permitted to be a pet guest at **HEIDEKE'S COUNTRY KENNEL, LLC**, by signing this document,

I _____, Owner/Guardian, make the following representations, certify the accuracy of all information provided to **HEIDEKE'S COUNTRY KENNEL, LLC** at any time, and agree to all the following policies, procedures, terms and conditions stated below in this **HEIDEKE'S COUNTRY KENNEL, LLC** Boarding and Services Agreement. Policies, Procedures, Terms and Conditions 1. Owner/Guardian. I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement. 2. Refusal of Service. I understand **HEIDEKE'S COUNTRY KENNEL, LLC** reserves the right to deny admittance to any pet for any reason, at any time. 3. Pet Requirements: I represent that my pet meets all of the following requirements: (1) is four months of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check-in, (5) my pet is not aggressive or toy protective, (6) I have completed the Dog (7) my dog will enter and exit **HEIDEKE'S COUNTRY KENNEL, LLC** facility on a leash. I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that **HEIDEKE'S COUNTRY KENNEL, LLC** employees are not veterinarians and do not have backgrounds in animal medicine. **HEIDEKE'S COUNTRY KENNEL, LLC** employees cannot diagnose or detect illnesses in the pets that are staying at **HEIDEKE'S COUNTRY KENNEL, LLC**. I agree to assume all risk associated with the administration of medication by **HEIDEKE'S COUNTRY KENNEL, LLC** during my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet. I HEREBY AGREE TO INDEMNIFY **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST

HEIDEKE'S COUNTRY KENNEL, LLC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY FAILURE TO INFORM **HEIDEKE'S COUNTRY KENNEL, LLC** OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE. 5. Flea and Ticks. I agree that if any fleas or ticks are discovered on my pet during check-in or at any other time while my pet is receiving services at **HEIDEKE'S COUNTRY KENNEL, LLC**, that **HEIDEKE'S COUNTRY KENNEL, LLC** may administer a flea bath and flea spot treatment at my expense. 26. Veterinarian Care. I agree to allow **HEIDEKE'S COUNTRY KENNEL, LLC** to obtain veterinarian medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care, and I hereby authorize such transportation. I grant that **HEIDEKE'S COUNTRY KENNEL, LLC** full authority to make decisions involving the medical treatment of my pet during its stay at that **HEIDEKE'S COUNTRY KENNEL, LLC**. I agree that I am fully responsible for the cost of any such medical treatment and transportation. 7. Veterinarian Liability: I agree that I am assuming all risks of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at **HEIDEKE'S COUNTRY KENNEL, LLC**. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by **HEIDEKE'S COUNTRY KENNEL, LLC**, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for all veterinarian care of my pet while in the care of **HEIDEKE'S COUNTRY KENNEL, LLC**, or as a result from time spent at **HEIDEKE'S COUNTRY KENNEL, LLC**. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT **HEIDEKE'S COUNTRY KENNEL, LLC** MAY CONTACT THE APPROPRIATE AUTHORITIES. 8. Transportation. I agree that if my pet is transported to or **HEIDEKE'S COUNTRY KENNEL, LLC** by **HEIDEKE'S COUNTRY KENNEL, LLC**, its employees or agents, that I AGREE TO HOLD **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION. 9. Dog Daycare. I understand that **HEIDEKE'S COUNTRY KENNEL, LLC** is a facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks and scratches on my pet. While **HEIDEKE'S COUNTRY KENNEL, LLC** provides reasonable care and supervision in the playgroups, I understand and agree that **HEIDEKE'S COUNTRY KENNEL, LLC** employees may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified. 10. Aggressive Dogs. I certify that my dog is not aggressive, and I understand that aggressive dogs are not permitted to participate in services at **HEIDEKE'S COUNTRY KENNEL, LLC**. If my dog acts aggressively or exhibits

unacceptable behavior, he/she may be separated from the other dogs and the owner may be called to come pick up the pet immediately in extreme cases. 11. Abandonment Notice. I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 14 calendar days after the day my pet is scheduled to depart, that my pet shall be deemed “abandoned” in accordance with Texas Penal Code 42.092(b)(2). I understand if I abandon my pet at **HEIDEKE’S COUNTRY KENNEL, LLC**, that **HEIDEKE’S COUNTRY KENNEL, LLC**, in its sole discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY PET AT **HEIDEKE’S COUNTRY KENNEL, LLC**, I MAY BE UNABLE TO RETRIEVE MY PET AND WILL HAVE NO RECOURSE AGAINST **HEIDEKE’S COUNTRY KENNEL, LLC**. In addition, I understand that I will still be responsible for the unpaid charges incurred for my pet’s stay. 12. Photo and Video Release. I agree to allow **HEIDEKE’S COUNTRY KENNEL, LLC** to use my pet’s name and any images or videos taken while he/she is in the care of **HEIDEKE’S COUNTRY KENNEL, LLC**, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials. 13. Personal Property. I agree that **HEIDEKE’S COUNTRY KENNEL, LLC** shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog’s collar will be removed in the play area to prevent injury. This includes flea collars. 14. GPS Collars. We strongly recommend that GPS collars are removed prior to entering the facility. Due to playing and exercising, GPS collars may fall off on the premises. **HEIDEKE’S COUNTRY KENNEL LLC** is not liable for lost property, including GPS collars. 15. Service Fees. I agree to pay for all fees, services, and products with a credit card, cash, or check at the time of my pet’s pickup from each visit at **HEIDEKE’S COUNTRY KENNEL, LLC** I give express permission to **HEIDEKE’S COUNTRY KENNEL, LLC** to charge any of the 3 credit card numbers provided on my Dog’s Application for any unpaid fees, services, or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason. 16. Cancellations policy: I understand that all confirmed reservations must be cancelled at least 72 hours prior to my pet’s reserved arrival date. I further understand that a cancellation made after 72 hours of my pet’s arrival date, or a no-show will result in my credit card on file being charged \$50. 17. Check-in & Check-out Times. I understand that check-in and check-out times listed are policy, and times outside of those assigned may incur additional fees. 18. Kennel Policies. I acknowledge that I have received, reviewed and signed a copy of **HEIDEKE’S COUNTRY KENNEL, LLC** “Policies.” I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS AND CONDITIONS OF **HEIDEKE’S COUNTRY KENNEL, LLC** “POLICIES.” 19. Duty to Disclose. I represent that I have disclosed and shall continue to disclose all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may

affect, limit, or prevent my pet's ability to participate in services provided by **HEIDEKE'S COUNTRY KENNEL, LLC**. I understand that **HEIDEKE'S COUNTRY**

KENNEL, LLC, is relying on and will rely on those representations to provide a safe environment for both humans and animals. 20. Controversy or Claim. I agree that any controversy or claim arising out of, or relating to this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney's fee of the prevailing party. 21. WAIVER, RELEASE AND INDEMNIFICATION. I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO, (2) MY PET, INCLUDING BUT NOT LIMITED TO DESTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT. 22. Sole Agreement. This writing represents the sole agreement between **HEIDEKE'S COUNTRY KENNEL, LLC** and the Owner/Guardian. 23. Affirmation. Each time I bring my pet into **HEIDEKE'S COUNTRY KENNEL, LLC**, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement. I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO **HEIDEKE'S COUNTRY KENNEL, LLC**, ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

Signature of Owner/Guardian: _____ Date: _____

